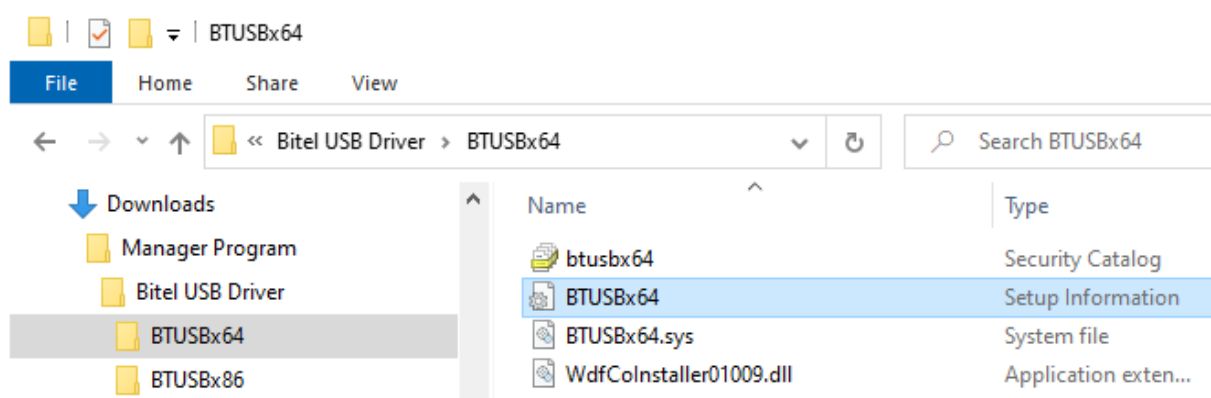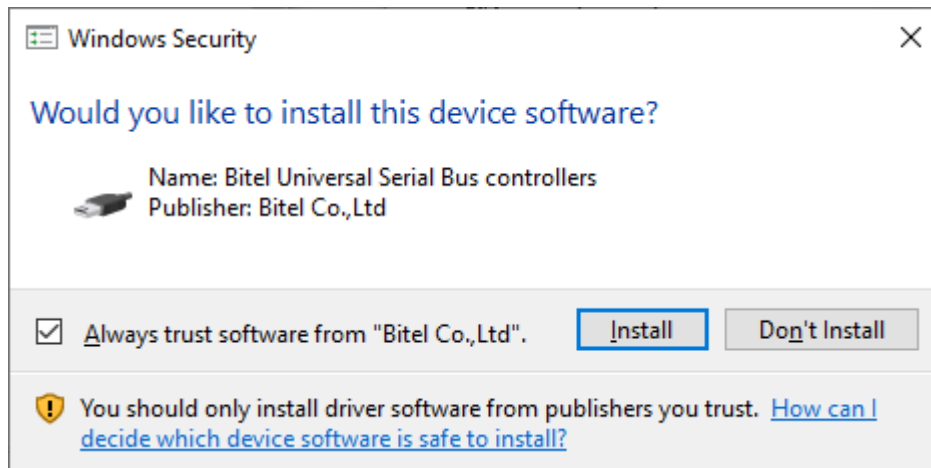# How to Install USB Driver

- <span style="color:red">If the USB driver is already installed but does not work, follow the "How to Uninstall USB Driver" method to completely remove it. (page 4)
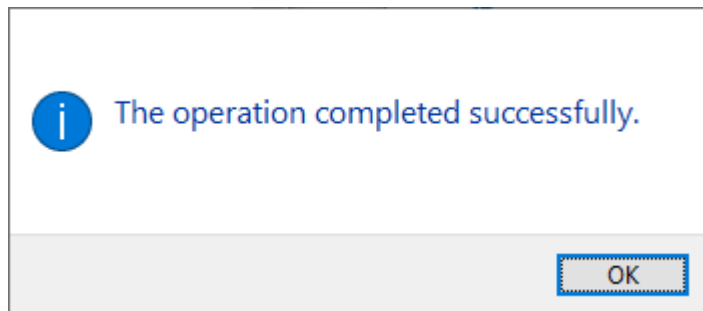After then reinstall the driver received from the website.</span>



- Bitel USB Driver consists of 32-bit or 64-bit depending on the Windows operating system, and can be installed by downloading the compressed file from the website. After unzipping, it will appear as shown in the picture above.
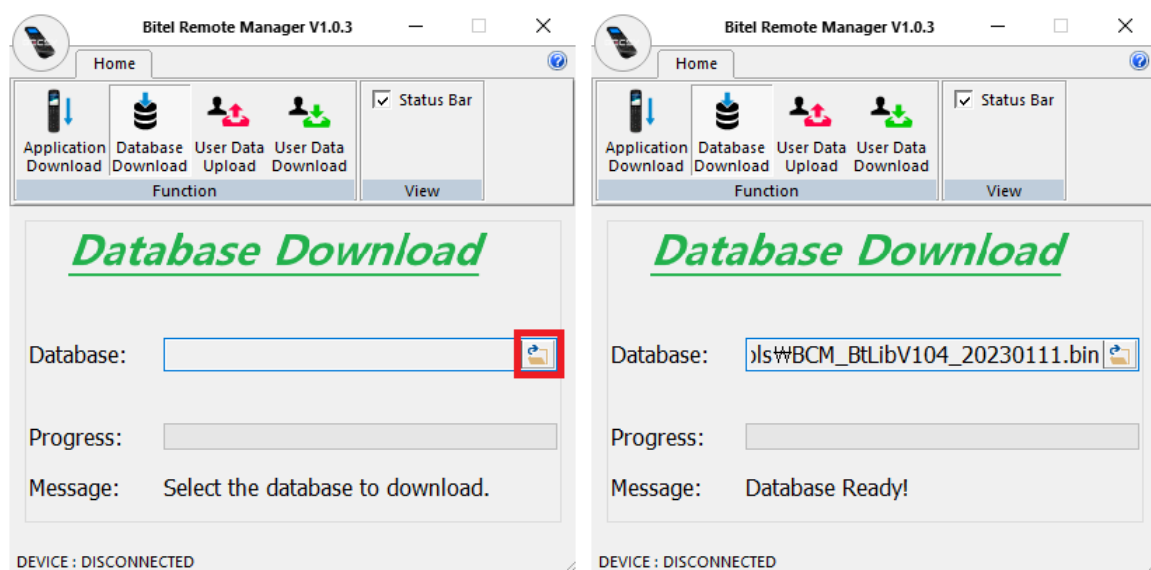


- If the OS used is Windows 64-bit, use the BTUSBx64 folder, and if the OS is 32-bit, use the BTUSBx86 folder. Right-click the inf file in the folder and select Install from the pop-up menu that appears to install the driver.

- If you don't want to see prompts like this again, check the box that says you trust Bitel. Either way, click install to install the USB driver.



- As shown below, run the Manager program on the PC and operate the terminal to check the USB connection.

## Main Setup

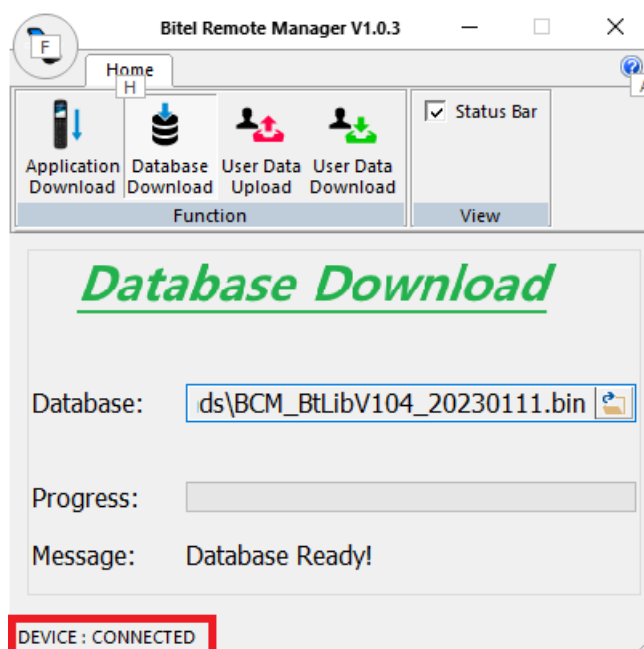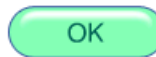Basic Setting
Setup Devices
Setup Keys
**Preference**
Setup Assistance
System

## Preference

Change name
Display
Sound
User data Upload
User data Download
**Database Download**

## DB Download

Remocon database will be downloaded. USB connecting...

## DB Download

USB connected! Press OK when ready!

OK     Cancel

---

Bitel Remote Manager V1.0.3

Home

Application Download | Database Download | User Data Upload | User Data Download

Function

☑ Status Bar

View

### *Database Download*

Database: ds\BCM_BtLibV104_20230111.bin

Progress:

Message: Database Ready!

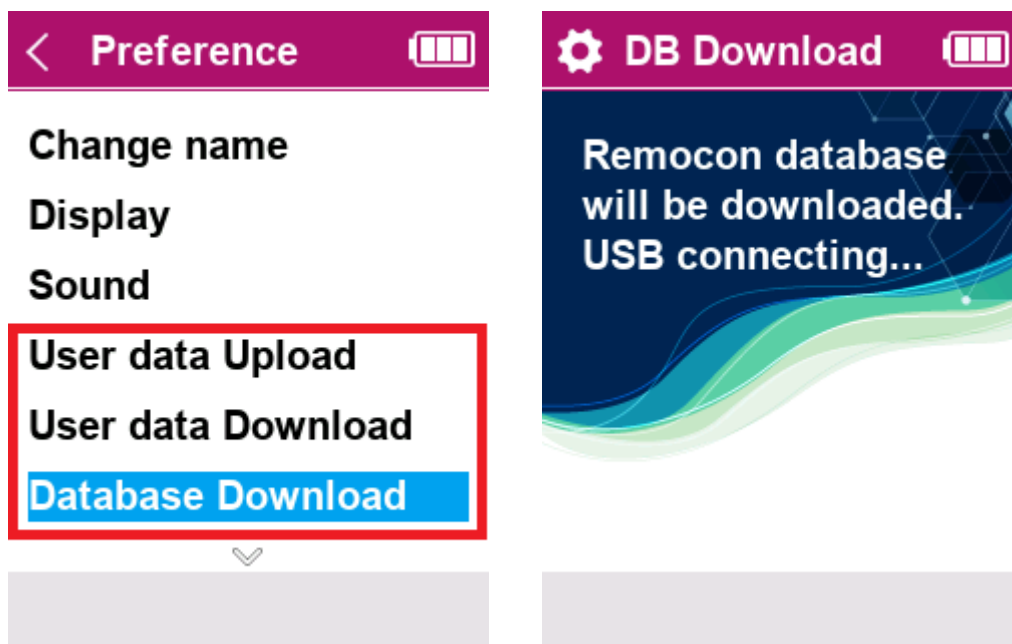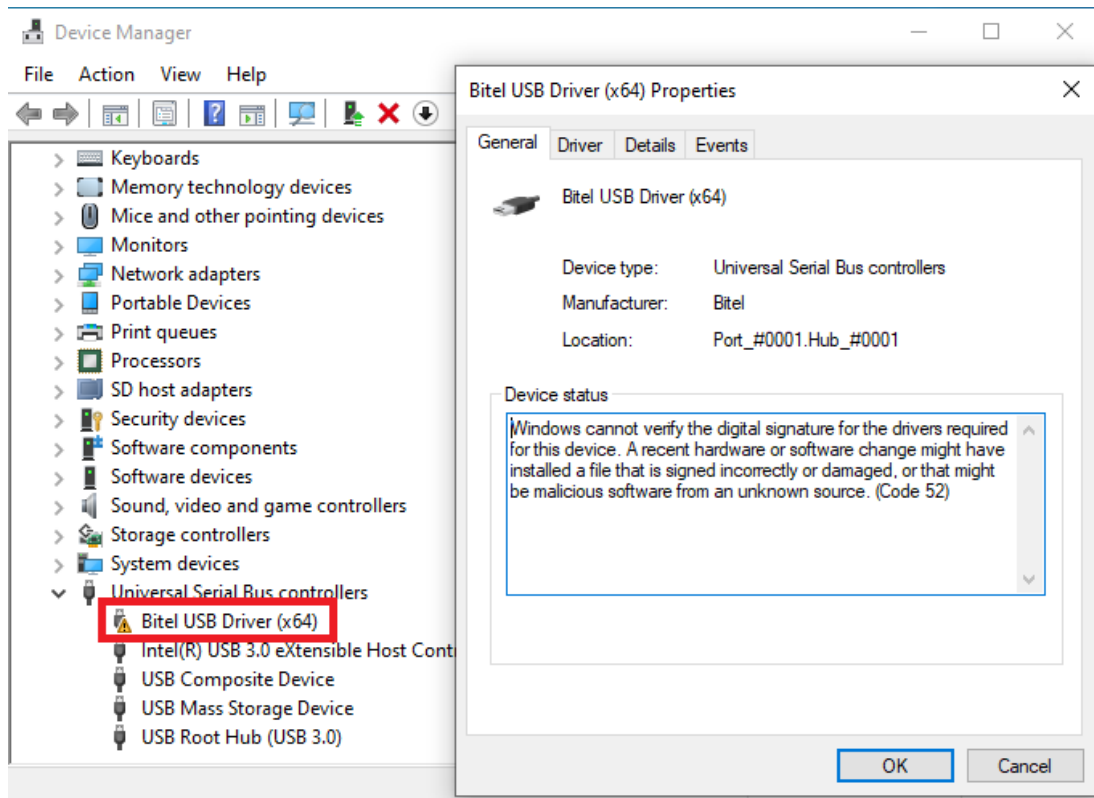DEVICE : CONNECTED

# How to Uninstall USB Driver

There is a problem that the previously distributed USB driver does not work when SECURE BOOT is activated in the PC BIOS. In that case, you can uninstall the driver installed by the method below and install the driver received from the website.
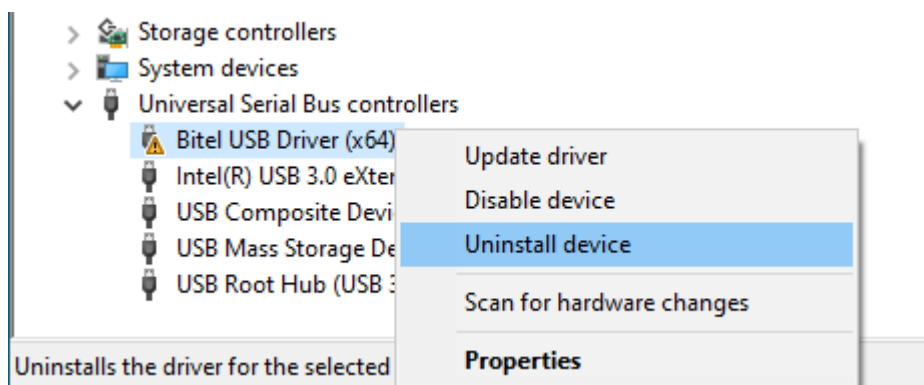
- After connecting the terminal to the PC using the USB cable, select one of the menus below to make the USB connection attempt state.
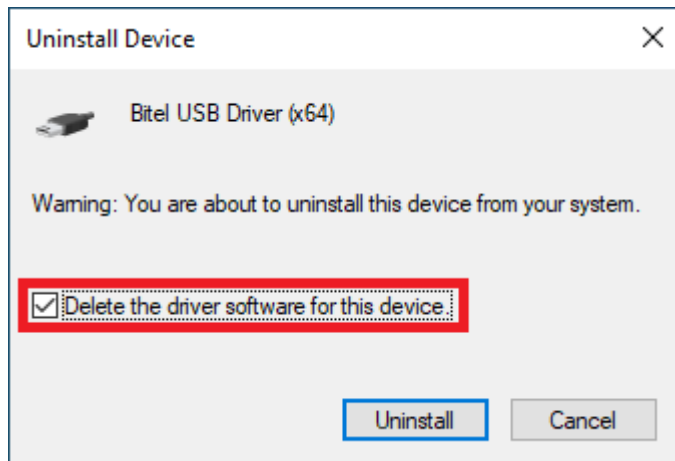


- Open the Start menu and search for device manager. When Device Manager opens, expand the branch "Universal Serial Bus controllers".

- You can see that the installed USB driver is not operating for the reason as code 52 in the above property window.



- After selecting the "Bitel USB Driver (x64)" item, click the right button and select the "Uninstall device" item from the pop-up menu.

Uninstall Device      ✕

Bitel USB Driver (x64)

Warning: You are about to uninstall this device from your system.

☑ Delete the driver software for this device.

[ Uninstall ]    [ Cancel ]

- To cleanly delete the previously installed driver files, select Uninstall after checking the box as above.